



BEATRIZ FERRARI

ENGINEERING

INFORMATIONS

Address

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TECHNICAL SKILLS

Electronic technician
ETEC Júlio de Mesquita

Office Package**Quality Tools**

(8D, 5 Whys, Ishikawa, Pareto Chart, Scatter Diagram, Histogram)

ATP - Alternative Transient program

(Used in the conclusion of the Energy Engineering course)

IEC61131-3 PLCs**Elipse SCADA****AutoCAD and SolidWorks****Basic programming skills
in C and Java**

EDUCATION

Bachelor of Energy Engineering

Federal University of the ABC

Finished: 06/2017

Electrical and Electronic Engineering

Saxion University of Applied Sciences (Netherlands)

01/08/2014 a 31/07/2015

Bachelor of Science and Technology

Federal University of the ABC

Finished: 07/2014

WORK EXPERIENCE

Quality Engineer in Product Reliability for Trucks, Buses and Vans

MERCEDES-BENZ DO BRASIL / De 04/2018 - Today

- Quality Engineer in Product Reliability for Trucks, currently responsible Brakes and Electronics systems.
- Function consists in monitoring, delegating and coordinating actions through an 8D-method system, to find the root cause and define a solution to the issues claimed in the field. It involves the analysis of warranty data, prioritization of issues and monitoring the implementation technical modifications of products.
- Participation in weekly videoconferences with Germany to discuss technical topics with the Product Reliability partners.

COMMUNICATION SKILLS

English - Fluent

Spanish - Advanced

German - Intermediate

French - Basic

Português - Native

OVERVIEW

Expert in Excel and Powerpoint

Agile, determined, Efficient and good humored

Great relationship in groups

International exchange experience at a Dutch university

Fluent in English, advanced Spanish speaker and intermediate German conversation skills

Virtual Resume

<http://www.beatrizcf.com.br>



LinkedIn

[Beatriz Cristina Ferrari](#)

- Also responsible for coordinating in parallel, a Corrosion related forum that similarly to the issues from field, involves the investigation of root cause and definition of a solution with a multidisciplinary group.
- Since Jul./19, also involved in future project forums as quality representative. Responsibility for ensuring the deliverables of quality areas throughout the project (CVDS method).

Intern in Product Reliability for Trucks, Buses and Vans

MERCEDES-BENZ DO BRASIL / 10/2016 - 03/2018

- Intern in Product Reliability, an area directly responsible for brand image maintenance, focused on resolving critical product failures for quick resolution and focus on customer satisfaction.
- Responsible for vehicle improvement study forums and, Launch Team to followup on customer operations.
- Responsible for the direct interface with the German headquarters and improvements in the guarantee process. Currently responsible directly for the implementation in the Brazilian plant of a new system for suppliers' recovery.
- Selected by the Internship Recognition Program - Executive Shadow, as one of the best interns of the year 2017.

Intern in Maintenance Engineering

RHODIA ACETOW (SOLVAY GROUP) / 01/2013 - 06/2014

- Responsible for monitoring and improvement of the production process, such as updating the plant's single-phase diagram, installing sensors and designing heat exchangers, as well as emergency lighting projects and updating of safety process procedures